

# Our Policy

MSHS Metallock Engineering USA is dedicated to providing the finest on-site machining solutions available to customers worldwide. To achieve this goal, we will:

1. Understand the needs of our customers and other stakeholders, and assure their requirements are fulfilled.
2. Implement controls and efficiencies to assure our customers realize maximum value.
3. Set measurable objectives to improve our processes; assure our team has the resources to achieve them; and monitor their progress.
4. Promote a safe work environment for our employees, our customers, worksite personnel, our neighbors, and all affected stakeholders.
5. Assure our leadership promotes risk-based thinking throughout the organization. We will seek out risks that effect our processes, and we will implement improvement actions.
6. Look for opportunities to continually improve our processes, our quality system, and the company as a whole.
7. Always speak and behave in a manner that reflects well on our company and our partners.
8. Always meet our financial obligations.
9. Measure the effectiveness of our processes, initiatives, corrective actions, and take action when improvement is required.
10. We will direct our efforts to continually build a better MSHS Metallock Engineering for our customers and our team.

  
Stefan Lehmann,  
Vice President of Operations

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